



Specialist Accommodation Services

We offer a range of housing solutions for people who require specialist accommodation, this accommodation includes adapted properties for people who; are physically disabled, have sensory loss, experience permanent mental illness, homelessness, Learning disabilities and/or addictions.

North Star provide the housing and a specialist support provider with the right experience and skills will carry out care and support on site tailored to the needs of the group or individual residing in the property.

Our accommodation covers Tyne and Wear, County Durham, Tees Valley and North Yorkshire. We work with a range of specialist support providers in partnership to ensure we provide a comprehensive service.



What you can expect from us:

We will:

- ✦ Provide a dedicated supported housing officer who will be responsible in overseeing each of our services
- ✦ Ensure we and the support provider comply with our service standards
- ✦ Provide accommodation for clients who may lack capacity as defined under the mental health act
- ✦ Carry out annual health and safety inspections to ensure we adhere to legal obligations to keep people safe
- ✦ Provide accommodation that is adapted to suit individuals needs
- ✦ Work in partnership with health and care providers to ensure the properties remain fit for purpose
- ✦ Ensure we have clear robust partnership agreements with the on-site support providers to ensure consistent approaches in service delivery
- ✦ Provide good quality accommodation
- ✦ Provide secure tenure options
- ✦ Provide comprehensive repairs and maintenance services

Endeavour House, St. Mark's Court,
Thornaby, Stockton-on-Tees, TS17 6QN

14A Redwell Court, Harmire Enterprise
Park, Harmire Road, Barnard Castle,
County Durham, DL12 8BN

For more information, contact Customer
Services on: 03000 11 00 11 or email
Customer.Services@northstarhg.co.uk