

## Darlington Universal Credit Service Directory

### **Job Centre**

#### **Darlington Job Centre Plus**

90 Bondgate,  
Darlington  
DL3 7JY

Telephone: 0800 169 0190

Textphone: 0845 600 1770

### **Food Banks**

King's Centre - The King's Centre, Prospect Place, Whessoe Road,  
Darlington, DL3 0QT  
01325 469884

Wed & Fri 1pm – 3pm

St.Mary's community centre – 4 Newton Ln, Cockerton Darlington DL3 9EX  
07816 755933

Thurs 1pm -3pm

St.Andrew's Hall – Haughton Green, Darlington DL1 2DD  
01325 468142

Thurs 1.30pm-2.30pm

St.Columba Church – 209 Clifton Rd, Darlington DL1 5EB  
01325 352 793

Fri 11am – 12pm

### **IT Access**

Darlington Central Library - Crown Street, Darlington DL1 1ND  
01325 462034

30 mins free, charges apply for longer periods.

Monday	9am	-	6pm
Tuesday	9am	-	6pm
Wednesday	9am	-	5pm
Thursday	10am	-	6pm
Friday	9am	-	5pm
Saturday	9am	-	4pm
Sunday	Closed		

Public      Closed  
Holidays

Cockerton Library - Cockerton Green,  
Darlington DL3 9AA

01325 461320

30 mins free, charges apply for longer periods.

Monday	9am	-	2pm
Tuesday	2pm	-	7pm
Wednesday	9am	-	1pm
Thursday	2pm	-	7pm
Friday	9am	-	2pm
Saturday	9am	-	1pm
Sunday	Closed		

Public      Closed  
Holidays

First Stop Darlington - 32 Houndgate, Darlington DL1 5RH  
01325 254463

Mon- Fri 9am – 4.30pm

Free access to PCs and the internet. Need to register as a client and staff cannot support the person to make the claim.

Age UK - Bradbury House, Beaumont Street West, Darlington DL1 5SX  
01325 362 832

Mon – Sat 9am – 5pm  
Sun 10am – 4pm

Run IT literacy courses for people aged 50+

Jobcentre Plus - 90 Bondgate, Darlington DL3 7JY  
0800 169 0190

Mon – Fri – 9am – 5pm

Free online access. If tenants require Assisted Digital Support to help to complete their online application or update their journal, or they require Personal Budgeting Support to help with managing a budget, they should speak to their Job Coach who will help arrange this.

Darlington Borough Council Customer Contact Centre at the Town Hall -  
Feethams, Darlington DL1 5QT  
01325 405000

Mon – Fri – 9am – 5pm

Free online access. No support to help make the claim.

### **Money / Accounts**

Darlington Credit Union - 41 Tubwell Row, Darlington DL1 1PD  
01325 529829

Mon - Fri - 10am - 4pm

Sat - 10am - 12pm

Jam-jar account and some support to manage money.

### **General Help and Support**

First Stop Darlington - 32 Houndgate, Darlington DL1 5RH  
01325 254463

Mon- Fri 9am - 4.30pm

Help with clients at risk of homelessness or in distress and signposting to further services.

Age UK - Bradbury House, Beaumont Street West, Darlington DL1 5SX  
01325 362 832

Mon - Sat 9am - 5pm

Sun 10am - 4pm

General support and advice with a focus on tenants that are 50+

Darlington Association on Disability - 1P, Enterprise House, Valley St N,  
Darlington DL1 1GY  
01325 489999

Mon - Fri - 9.30am - 5pm

Help and support for tenants with disabilities and/or caring responsibilities.

Darlington CAB - The Core, Church Row, Darlington DL1 5QD  
0300 330 1195

Mon – Fri 10am – 4pm

General advice, help and support.

Gateway drop in appointments 10am – 12pm Mon – Fri.

Outreach Sessions:

St Mary's 4 Newton Ln, Cockerton, Darlington DL3 9EX – Thurs 1pm – 3pm

Denmark Street Surgery - Denmark Street, Darlington DL3 0PD

Appts. Can be made by ringing 01325 460731

Bi-weekly Mon appts at 9am, 9.45am and 10.30am

700 Club - Roadway House, Beaumont Street West, Darlington DL1 5SX  
01325 366397

Mon- Fri – 9am – 5pm

Advice and support for people at risk of homelessness. Temporary accommodation and floating support.

DISC – Darlington Support for All - Unit 6, Innovate @ Houndgate,  
Houndgate, Darlington, DL1 5RF  
01325 527837

Mon – Fri – 10am – 4pm

Drop-in service for over 25s at risk of homelessness offering help with:

- Income / benefits, reducing debt or obtaining paid work
- Access training/education, volunteering or work experience
- Physical or mental health, addressing substance misuse issues
- Accommodation, resettlement, accessing furniture, understanding tenancy agreement
- Developing confidence, integration in the local community

