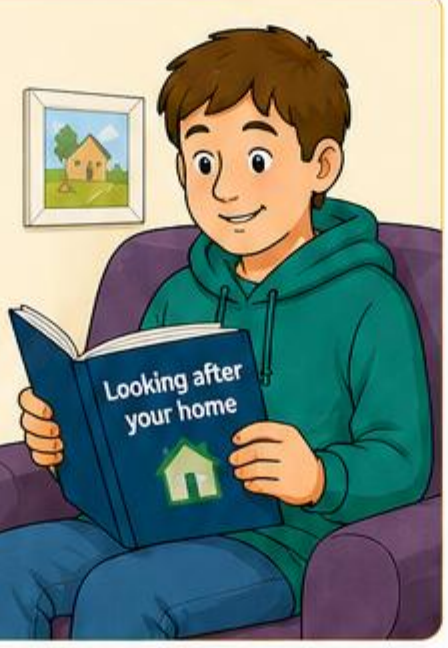
NORTH STAR
Creating homes, building futures

What is a Stock Condition Survey? (Every 5 years)
A picture story

A Stock Condition Survey is a property inspection. It helps us plan and improve your home and services.

1 Your home matters.

Every 5 years, we carry out a Stock Condition Survey of our homes.
This helps us understand the condition of your home and plan future improvements like new kitchens, bathrooms, roofs, windows and more.



2 We need to visit your home.

A surveyor will visit your home to carry out the inspection.
They will show you their identification and explain what they are going to do.

I'm here to carry out your stock condition survey.

3 We need access to all rooms.

To do a full survey, we need access to every room, including bedrooms, living rooms, kitchen, bathroom, loft and any cupboards.
This helps us check everything properly.

Living room | Kitchen | Bathroom | Bedrooms | Loft | Cupboards

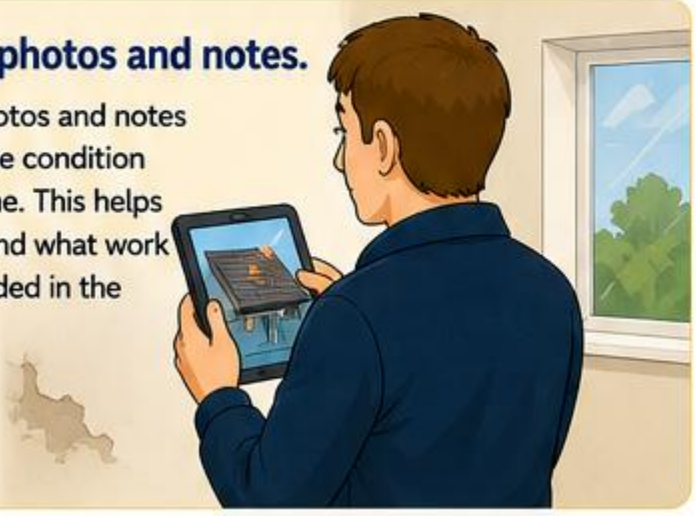
4 What we will look at.

We check lots of things, including:

- Kitchens and bathrooms
- Roof, walls and ceilings
- Windows and doors
- Heating and electrics
- Floors and decoration
- Outside areas
- Safety features like smoke alarms and ventilation

5 We take photos and notes.

We take photos and notes to record the condition of your home. This helps us understand what work may be needed in the future.



6 It usually takes about 1–2 hours.

The survey usually takes between 1 and 2 hours, depending on the size of your home.
Thank you for your time and for letting us in.

7 We will write a report.

After the visit, we will write a report about the condition of your home.
This helps us plan future improvements like new kitchens, bathrooms, roofs and more.
We will let you know if we need to do any work.


STOCK CONDITION SURVEY REPORT
Good overall condition
Areas we look at:
- ✓ Roof
- ✓ Kitchen
- ✓ Bathroom
- ✓ Windows & Doors
- ✓ Heating
- ✓ Decoration
- ✓ Safety

8 These surveys happen every 5 years.

By law, we complete a stock condition survey of every home every 5 years to help keep your home safe, comfortable and in good condition.

If you have any questions or need to change your appointment, please call us. We're here to help.

We're here to help
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