



NORTH STAR
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What is a Gas Safety Check?

A picture story

A Gas Safety Check is a check of the gas appliances in your home to make sure everything is safe.



1 Your home needs to be safe.

Gas helps to heat our homes and hot water, and some appliances help us cook. Gas safety checks help make sure your home is safe and there are no gas leaks or carbon monoxide risks.



2 A gas engineer will visit.

They are trained to check your gas appliances. They will show you their identification and explain what they are going to do.

I'm here to do a gas safety check.



3 They will look at important things.

They will check your gas appliances, like the boiler, fire, cooker and any other gas fittings.



4 They will test and check.

They use special equipment to check for gas leaks and that the appliances are working safely. This helps them find any problems.



5 It might take some time.

The check usually takes 30 minutes to 1 hour. You can carry on with quiet activities, like reading or listening to music, while they work. The gas may be turned off and back on a number of times, so you may not be able to use the cooker, heating or hot water during the check.



30 mins – 1 hour



6 You don't need to help.

You don't need to be there the whole time, but you can ask questions if you want to.

Can I ask something?

Of course.



7 You will get a report.

After the check, you will get a report. It will say if everything is safe or if any repairs are needed.

If unsafe, we will make safe, but at times we may need a further visit to repair (we do try for this not to be the case).



8 Gas safety checks happen regularly.

By law, gas safety checks are done every year to keep your home safe.

Keeping on top of gas safety helps everyone feel safe and secure.



If you feel worried or unsure at any time, tell the engineer or your housing officer. It's ok to ask for things to be explained in a different way.

We're here to help

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