

# HESTIA SERVICE



*A place you can make your own*



NORTH STAR

Creating homes, building futures

# THE HESTIA SERVICE

The service was set up by Endeavour Housing Association in 1999 to provide settled accommodation for vulnerable women at risk of homelessness.

Hestia properties are:

- Self-contained one or two bed town houses, within walking distance of central Middlesbrough
- Fully furnished- we provide all the essential furniture you need
- Safe and warm- properties are double glazed with central heating. A full repair service is provided
- Assured Shorthold Tenancies



**Support is available for up to two years. When support is no longer needed and the tenant has managed the property well, it will revert to a general needs tenancy with North Star. This means that the Hestia tenant does not need to move on from the property.**

# SUPPORT WE OFFER

Floating support is provided in the home by the Supported Housing Officer.

Practical support is provided on an individual basis in partnership with other agencies on a wide range of issues which might include:

- Managing a tenancy
- Budgeting
- Claiming benefits
- Training
- Volunteering
- Improving self-confidence
- Managing health
- Finding employment
- Recreational activities



# WHAT TENANTS SAY ABOUT THE SERVICE:

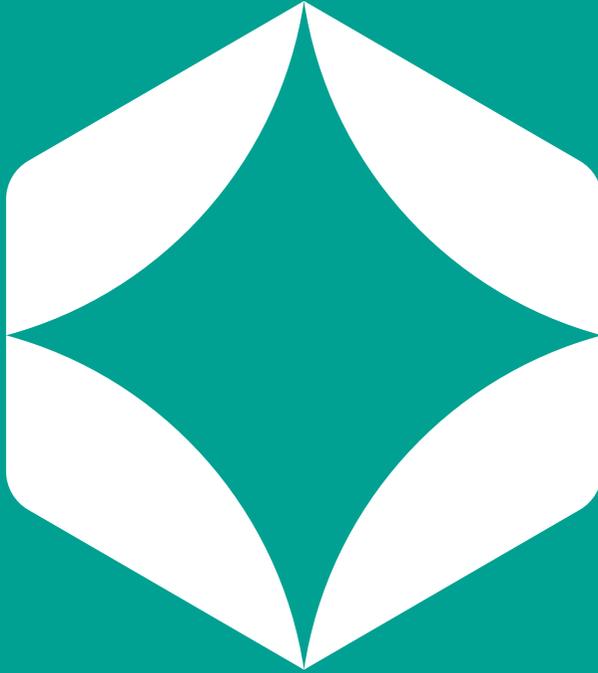
Since joining Hestia I have received over £4,000 in back dated benefits, I have been able to get out more and do more things. The staff have really helped me, just by being positive and always willing to go the extra mile.

Life before Hestia was hopeless. I couldn't get the help I needed from the right people. I lived in an unsafe, unsecure house and my mental health was at rock bottom. I was giving up the fight. I had resigned myself to there not being anything better out there for me and would rather quit life than carry on the way I was going.

Hestia was my golden egg. I was rehoused in a lovely, secure property of my own with everything I needed and it was all safe! The support I have received has been invaluable and I have resolved a lot of problems. There hasn't been anything my Supported Housing Officer hasn't been able to deal with and is constantly supportive.

Before moving into Hestia, I had a horrible time. I was abused and placed in Care for three years. I lived in a Hostel, I felt unsafe and thought life could not get any worse. I then met the Supported Housing Officer for Hestia and was lucky enough to be given a property. I am now getting the support I need and for the first time, able to make friends. I am attending lots of activities such as confidence building, arts and crafts and cooking. My life is moving forwards."

When I first moved in to Hestia, I had addiction problems. I had lost my children and my family. With the right support, I have overcome my addiction and I am now living in a general needs property. I am attending a course at College and have begun to build a relationship with my children. I am much more confident and believe that Hestia has helped me to become a much better member of society.



# GET IN TOUCH

For more information on the Hestia Service, please contact us on:

**01642 266280**

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For more information on Northstar get in touch:

Visit: [www.northstarhg.co.uk](http://www.northstarhg.co.uk)

Call: **03000 11 00 11**

**Endeavour House, St Marks Court, Thornaby,  
Stockton-on-Tees, TS17 6QN**



/NorthStarHG



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